

Please refer to the explanation page 2 entitled "General Terms and Conditions of Booking" then complete and return this form with your dual signature of acknowledgement to



0039 059 921667



info@motorstars.org

Tour	MOTORSTARS TOUR # <input type="text"/> No. of people <input type="text"/>	Pick-up Time <input type="text" value="8.45 - 9.00 - 10.00"/> Pick-up Town <input type="text" value="BOLOGNA-MODENA"/>
	Date of Tour <input type="text" value="DD / MM / YR"/>	Meeting Point <input type="text" value="YOUR HOTEL - RAIL STATION - HIGHWAY JUNCTION"/>
	Confirm to Mr-Mrs <input type="text" value="FIRST AND LAST NAME"/>	If pick up location is not a local hotel, my mobile number is
	e-mail <input type="text" value="EMAIL ADDRESS IN CAPITAL LETTERS"/>	country code <input type="text"/> mobile <input type="text"/>

Travellers	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>
	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>
	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>
	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>	<input type="text" value="FIRST AND LAST NAME"/> <input type="text" value="AGE"/>

Payment	Charge <input type="text" value="€/pp. 220"/> x n° <input type="text"/> = € <input type="text"/> Lamborghini factory floor <input type="text" value="€/pp. 50"/> x n° <input type="text"/> = € <input type="text"/> Total charge all taxes and fees included € <input type="text"/>	If interested in the driving experience, please make note here about which model and for how many minutes you want to drive (extra charge to pay locally, service sold by external partner) <input type="text" value="WHICH MODEL AND FOR HOW LONG"/>
	<input type="radio"/> I/We pay deposit of EUR 50 per person by Credit Card (VISA-MASTERCARD). In order to secure the booking please enter your credit card details for a deposit of Euro 50 per person. The remaining balance is due on the day of the tour to the tour leader by cash or credit card Card No <input type="text" value="/ / / / / / / / / / / / / / / /"/> Expiry <input type="text" value="/ /"/> Card Holder <input type="text"/>	
<input type="radio"/> I/We pay total charge by Credit Card (VISA-MASTERCARD). I authorize to debit my card for the total amount of EURO..... Card No <input type="text" value="/ / / / / / / / / / / / / / / /"/> Expiry <input type="text" value="/ /"/> Card Holder <input type="text"/>		
<input type="radio"/> I/We have paid total charge by bank to Account Name: SNACK TRAVEL S.R.L. - IBAN: IT 16 A 05387 66690 000000736984 - Swift Code: BPMOIT22 Bank charge by clients. Receipt of payment to be emailed to: info@motorstars.org		
<input type="radio"/> I/We have paid total charge by PayPal to email address "info@motorstars.org". No credit card details are required in this booking form. Please refer to the 'bookings' page on our website and look for the PayPal button "Pay Now" on the bottom right of the page (https://www.motorstarsbooking.com/my/modulo.htm). PayPal fee by us but no discount in price for Family/Group.		

Invoice	Company name (if available) <input type="text"/>
	First, Last Name and Date of Birth (DD/MM/YR) <input type="text"/>
	Street address <input type="text"/> City <input type="text"/> Zip <input type="text"/> County <input type="text"/>
	VAT No. for business activities - or - Tax code for individuals <input type="text"/>

Signatures	I am informed of the above policies and will advise the passengers. I also understand that the credit card provided to MOTORSTARS will be used as guarantee for now show charge.	I read the Privacy Policy and authorize MOTORSTARS to use my personal information only for the purposes for which I have provided it.
 Date <input type="text"/> Signature on behalf of the people listed above <input type="text"/> Date <input type="text"/> Signature on behalf of the people listed above <input type="text"/>

PRIVACY POLICY AGREEMENT

MOTORSTARS operates in compliance with article 13 of D.lgs n. 196/2003, which protects your rights regarding the handling of personal details.
 - Your personal information will only be used for the purposes for which you have provided it. We will not use your personal information for any other purpose, and will not disclose it like required by law.
 - MOTORSTARS staff is subject to the Italian law 196/03 on privacy, this Act lays down strict privacy safeguards which MOTORSTARS must observe in handling personal information.
 - For further information please feel free to call us +39 059 921667.

Access to the service

Service is valid for the date and time indicated in the confirmation of booking you made and expire after the tour is over.

The tour reservation will be no longer valid after the end of the tour, even if reservation holder does not show up.

A guide will accompany the tour. The guide service is included in the price and is normally carried out in English.

The staff, i.e. the guide and the bus driver, will have the right/task to reproach any visitor who does not comply with the conduct set forth here below as they hold it suitable. Direction will be not responsible for any item that is lost/forgotten in the shuttle bus. Any item found by the bus driver or the guide will be handed in and kept in the MOTORSTARS office for not longer than 7 days, without any obligation for MOTORSTARS to send it to its owner, although the later is know.

Code of conduct

Visitors are requested to comply with the following safety and conduct rules established by MOTORSTARS:

- smoking or carrying any flammable substance/item is strictly forbidden;
- eating or drinking during transfers is forbidden
- occupying more than one seat is not allowed
- damaging/spoiling the shuttle bus in any way is forbidden
- children and minors are obliged to comply with the rules during all tour, so accompanying adults are obliged to look after their conduct
- it is obligatory to respect the dignity of service staff and other visitors by keeping polite and decent behaviour
- it is obligatory to speak in a low voice and to behave properly in order to respect all participants interest and right to understand the explanation
- in case of indisposition or any other emergency, immediately contact the service staff, who will take all required actions
- the infringement of any one of the above listed rules of conduct will be the ground for the immediate exclusion from the tour

Travel contract and responsibility

Bookings are regulated by the present general conditions, by the law n° 111 of March 1995, by the ECC directive n° 90/314 and by the Italian law n° 1084 of 27 December 1977. The Travel Agency is not responsible for any damages caused by the client.

Prices

Prices on web-site www.motorstars.org - update until December 2017 - are quoted in EUROS and include pick-up/drop-off, transfers with licensed luxury air conditioned Mercedes van driven by a registered professional driver, museums/factories entrance with booking, all taxes and fees, generous and high quality authentic lunch, personal assistant; they do not include any personal expenses or additional fees such lunch at the Ferrari restaurant, driving experience, F1 simulation, merchandising or any other extra. Every MOTORSTARS daily tour package costs EUROS 220 pp., for those interested, only walking along the Lamborghini's assembly lines is extra charge of EUROS 50 pp.

Special prices

5% off for booking of 4-5 adults, 10% off for booking of 6-7 adults, 15% off for booking of 8 adults.

Special prices for family (child under 6 are not allowed)

Payments

Payment can be made in advance by credit card (Visa – MasterCard), PayPal or bank transfer.

Alternatively payment is to the tour leader on the morning of departure by cash in EURO or credit card (Visa – MasterCard). Cheques or Travel cheque will not be accepted. A non-refundable deposit of EURO 50 per person is required to secure a booking.

Change or cancellation of booking by you

Shall you need to make a change in your booking please contact MOTORSTARS as soon as possible, new arrangements always require a new MOTORSTARS confirm. The cancellation charges according to the number of days before departure date are as follows:

number of days before departure	cancellation charges
>31 days	forfeit of deposit
30 - 15 days	50% of tour cost
7-14 days	75% of tour cost
<7 days or no show	100% of tour cost

Change or cancellation of booking by us

Tour schedule could change due to unforeseen circumstances and/or due to last-minute factory/museum management restricts out of our control, in case an alternative will be anyway proposed. We'll not change or cancel a booking if really not in the case of force majeure.

Unforeseen events

Acts of God and other situations beyond our control such as strikes, weather conditions, natural disasters, war, civil disobedience, military events, acts of terrorism and riots, are not attributable to MOTORSTARS who cannot be held responsible for the lack of services received by clients.

Service description

The MOTORSTARS website and brochure has been compiled with the greatest possible care, we do our best to ensure that all information provided are correct.

Legal jurisdiction

For any dispute, the Civil Court of Bologna is to be acknowledged as the sole competent authority.

Technical organization and insurance cover:

"Snack Travel srl", P.zza Garibaldi 35, 41013 Castelfranco Emilia (Modena), Italia

P.I. – C.F. 02355470366 REA: MO-283641

insurance police: UNIPOL 40126067